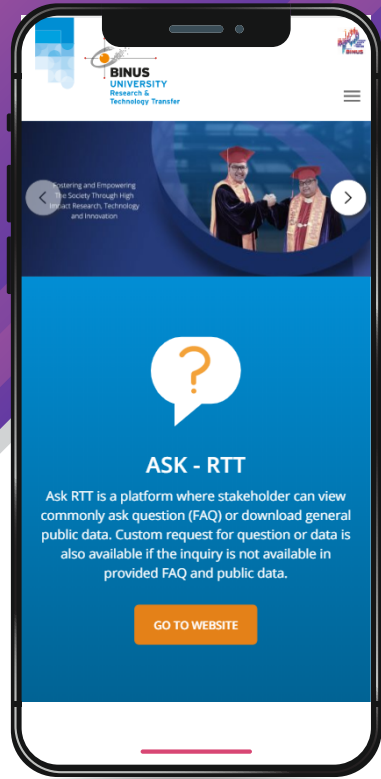


Introducing:

askRTT

A one stop request gateway for RTT communication. AskRTT enables a controlled and efficient communication between FM, department staffs, and other related stakeholders with Research and Technology Transfer. AskRTT features a number of functionality including F.A.Q, public data access, data request, and question ticket handling



Main Features



Data & Question Inquiry

If you can't find relevant questions in FAQ, feel free to ask us any research related questions. Also if you need any research related internal data, fill the form, and we will provide our assistance.



RTT Public Files

A collection of public files in one directory, so you can have a faster access to RTT's resources during your research. Some examples of files included here are Research Strategic Planning, Templates, Etc.

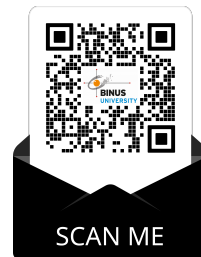


F.A.Q

FAQ contains several commonly asked questions so you can receive answers for your question instantly. If your questions are not available at FAQ, feel free to fill your custom inquiries..

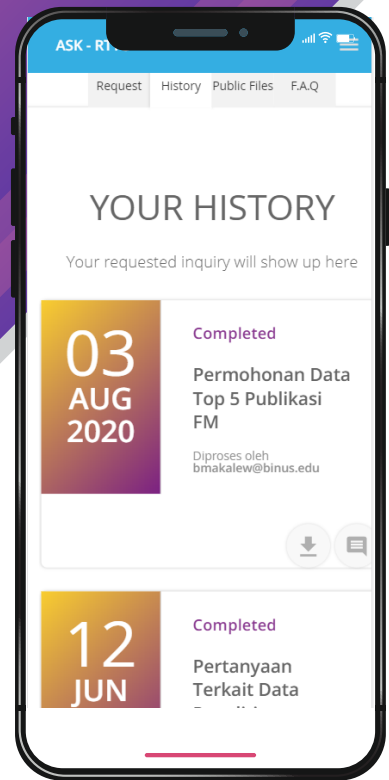
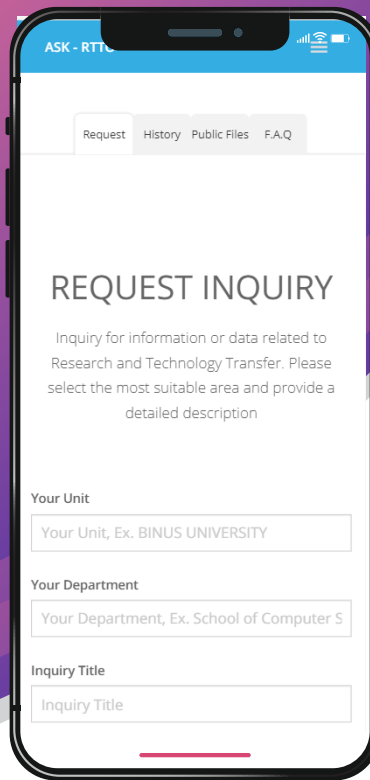
♦ access it here: ♦

<https://research.binus.ac.id>



askRTT

Data & Question Inquiry



Steps to use

1. Fill the Inquiry fields

You will need to fill out your informations, along with the details of your inquiry. You can ask for specific data from RTT, or you can simply ask a question

2. Wait and Discuss your Request

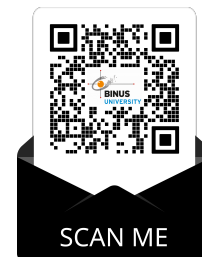
RTT will be notified of your request, and we will work on fulfilling your request as soon as possible. If discussion is needed, it will be conducted inside the application, in the History tab.

3. Receive your data or answer

Data and questions will be available in the History tab. You can download the requested files (if any) or just simple use the chat feature to discuss or if you have any more questions

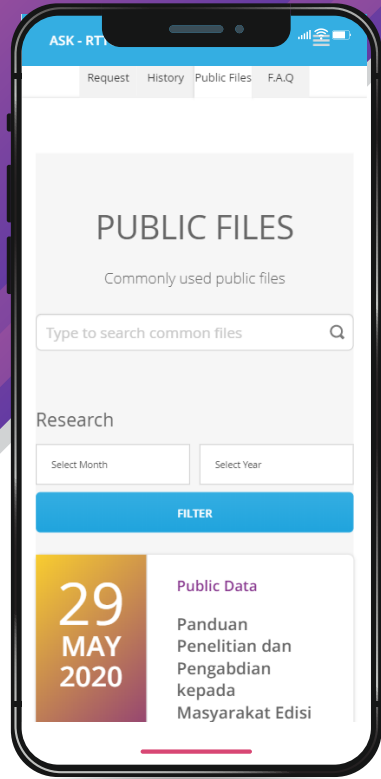
♦ access it here: ♦

<https://research.binus.ac.id>



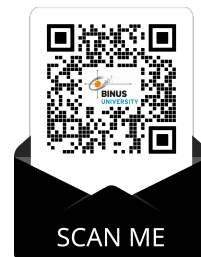
askRTT

RTT Public Files



♦ access it here: ♦

<https://research.binus.ac.id>



Steps to Use

1. Browse through available public files

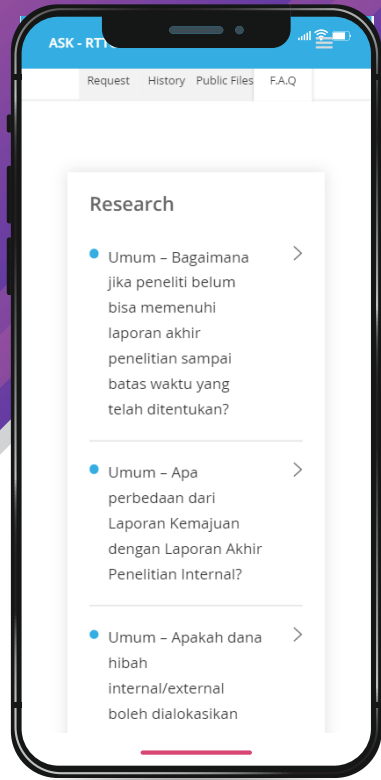
The public files are categorized by the area of research, so you can browse through your desired files faster and with more ease.

2. Search public files

You can search available files using the search bar. You can also put date filter to find your data faster. The filter is available per category.

askRTT

Frequently Asked Questions (FAQ)



Steps to Use

1. Browse FAQ by Area

You can see each area's FAQ to fit the questions you have in mind. Every FAQ has its own last updated date, so you can check if you are receiving the latest information.

♦ access it here: ♦

<https://research.binus.ac.id>

